



University of Lethbridge

UPASS 2022-2023

WHAT IS UPASS?

The Universal Transit Pass (UPass) gives students enrolled at the University of Lethbridge unlimited access to local transit during each term they are registered for classes. It is an environmentally friendly, cost-effective and safe way to navigate Lethbridge.

UPass was implemented in Fall 2018 for all undergraduate students taking one or more courses. If you are enrolled in at least one credit course per term at our Lethbridge Campus, you will be assessed the UPASS Fee.

I'M A GRADUATE STUDENT. CAN I GET UPASS?

Yes, uLethbridge graduate students have had UPass since 2007

HOW MUCH DOES IT COST?

The UPass fee is assessed each term and the cost is equivalent to a one-month Lethbridge Transit adult pass. Currently, this is \$77.00 plus a \$5.00 administration fee. The total cost of a four-month term UPass is \$82.00. The charge will appear on your student account on the Bridge.

*** Note:** A Lethbridge Transit post-secondary term (four-month) pass is currently priced at \$289.00, reducing the cost of a pass by \$207.00 each term!

WHEN WILL MY UPASS START WORKING?

Summer Session – May 1, 2022 - Opt-out **DEADLINE Friday, May 27, 2022**

Fall Semester – August 31, 2022 - Opt out **DEADLINE Friday, September 23, 2022**

Spring Session - January 1, 2023 – Opt-out **DEADLINE Friday, January 20, 2023**

IS THE UPASS VALID IN THE SUMMER?

Yes! The UPASS fee is available to students registered in summer sessions. You must be enrolled in minimum of one summer session class in order to have access to UPASS during the summer semester.

HOW DO I GET A UPASS CARD?

The UPASS card is actually your U of L student ID card. If you don't have your student ID card yet, you will need to fill out the following online form: <http://go.uleth.ca/RequestIDCard>. Once you have submitted the request, you will receive an email when the card is available to be picked up. All cards are picked up in Anderson Hall in Room AH175.

New uLethbridge student

If you are a new uLethbridge student, you can complete the form and upload your photo, or you can contact the IT Solution Centre at 403-329-2490.

uLethbridge student living in residence

If you are a new uLethbridge student who will be living on campus, Housing Services will communicate with you about how you can get UPASS, as the process is slightly different. You will receive your new UPass card during Move-in Day.

HOW DO I ACTIVATE MY CARD?

Your UPASS card becomes active for this semester when you use it for the first time on the bus, it should beep 3 times. That applies this year's information to the UPASS card. You may receive a message that says "insufficient funds" but your card should work the next day. The Lethbridge Transit bus drivers are allowing students on the bus for the first 3 weeks regardless of what their pass indicates so it can accommodate this enabling. If a card does not activate automatically, you may go to the IT Solutions Centre in Anderson Hall (AH175), to get it manually activated.

I HAVE LOST MY STUDENT ID CARD. WHAT CAN I DO?

If you are a continuing student who has lost their student ID card, please complete this form there will be a \$10 or \$15 replacement fee.

I AM A STUDENT WHO WILL BE LIVING IN RESIDENCE. HOW DO I GET UPASS?

You will receive your UPass student ID card during Move-in Day. For more information, contact the Housing office at 403-329-2584 or housing@uleth.ca. If you are a new uLethbridge student, you can upload a current photo for your UPass student ID card here.

IS THE UPASS VALID ONLY FOR TRAVEL TO AND FROM THE UNIVERSITY?

No, UPass is valid anywhere and anytime Lethbridge Transit system operates. Visit their website to learn more, or map your route.

CAN I OPT OUT OF UPASS?

There is a strict criterion for eligibility to opt out. When classes were primarily online due to COVID-19, the University made an exception to the criterion and allowed all students to opt out. Now that classes will be returning in-person for the fall semester, UPASS will become a mandatory fee and the original opt out terms will be in effect.

The following students will be able to opt out of UPASS:

- Students living in residence on campus
- Students enrolled in online courses and Calgary Campus students
- Students who live outside of Lethbridge but within an 80km radius
- Students registered as a CNIB or Para-transit student
- Some Co-op and Practicum students

If none of those circumstances apply to you than you will NOT be eligible to opt out.

The opt-out deadline for UPass for the fall and spring terms are the same as those for the University of Lethbridge Students' Union (ULSU) Health & Dental plan.

Opt-out deadline for Fall 2022 is September 23, 2022.

Opt-out deadline for Spring 2023 is January 20, 2023.

WHY IS EVERYONE ASSESSED THIS FEE?

In March 2018 the University of Lethbridge Student Union (ULSU) held a referendum on implementing UPass for undergraduate students on the Lethbridge campus.

Of the undergraduate students who voted, 65.17% agreed to implement UPass.

WHAT ARE THE BENEFITS OF UPASS?

- Parking is not affordable for all students; UPass provides an inexpensive alternative
- The bus stop is located in a central campus location; students do not need to walk far to access the buildings and vice versa
- It creates another travel option for students who drive, in the event of car trouble or inclement weather
- Revenues to the City and increased transit ridership will potentially contribute to improved transit services
- It's easier for occasional users to run errands and explore the city

WHEN AND HOW DO I OPT OUT?

Opt-out periods will run simultaneously to those of the University of Lethbridge Students' Union (ULSU) Health & Dental plan.

To determine if you are eligible to opt out please see the information listed above in this document.

Opt-out deadline for Fall 2022 is September 23, 2022.

Opt-out deadline for Spring 2023 is January 20, 2023.

Since student circumstances may change from term to term, students who are eligible to opt out of UPass will need to do so each term.

You can opt out of UPass, if eligible, by logging into the Bridge and completing the opt-out request form during the opt-out period. Stay tuned for more details.

WHAT HAPPENS IF I MISS THE OPT-OUT DEADLINE?

Opt-out deadlines are firm and not open to extension. If you miss the opt out deadline, you will be charged \$82.00 for that term.

I HAVE A UPASS, AM I STILL ELIGIBLE FOR AN ON-CAMPUS PARKING PASS?

Yes! Your parking pass eligibility is not affected by whether or not you have UPass.

I AM A CALGARY CAMPUS STUDENT, AM I ELIGIBLE FOR UPASS?

Not at this time; however, if you are Calgary Campus student, connect with your ULSU representative to discuss. The ULSU is committed to exploring this option if there is enough interest on the Calgary Campus.

WHAT IF I NEED MORE INFORMATION ON OPTING OUT?

Contact the ULSU for further support or information specific to your circumstances. You can reach the ULSU at 403-329-2222, su.manager@uleth.ca or in person at SU180.

HOW DO I PAY FOR UPASS?

The \$82.00 fee will be applied to your student account. You can pay in person at the Cash Office (AH144) or view your payment options online at: <http://ulethbridge.ca/financial-services/payment-methods>.

HOW WILL I KNOW IF I AM ELIGIBLE FOR UPASS?

You can check your fees to confirm the fee has been charged at <http://ulethbridge.ca/financial-services/payment-methods>. If you are eligible to opt out, the fee will be credited to your account when complete.

IF I OPTED OUT AFTER ALREADY PAYING MY ENROLLMENT FEES, CAN I GET A REFUND FOR UPASS?

Yes, you will just need to contact the cash office and they can arrange for a credit on your student account, or they can issue you a cheque. You can reach the cash office at cash.office@uleth.ca or 403-329-2469.

WILL MY STUDENT LOAN COVER MY UPASS?

Yes, provincial student loans will cover the costs of your tuition and fees.

IS UPASS TRANSFERABLE?

No, UPass is non-transferable. UPass is embedded in your student photo ID card. You should not share your student ID card as it is linked to significant personal information.

I AM AN INTERNATIONAL STUDENT ON THE LETHBRIDGE CAMPUS, AM I ELIGIBLE FOR UPASS?

Yes! International students registered in courses required for their degree will be assessed the \$82.00/term fee just like other undergraduate students.

WHERE CAN I GET MORE INFORMATION?

Undergraduate students should contact the ULSU at 403-329-2222, su.manager@uleth.ca, or visit the website ulsu.ca.

Graduate students can contact the GSA office at 403-329-2132 or visit the website <http://ulgsa.org/upass>